

Dear Customer

For more than 35 years AAEW has faced many challenges and through that process we have always tried to “treat every customer like they are our only customer”

This value guides us as we face the challenge of operating under very difficult circumstance due to (COVID-19).

During the COVID-19 outbreak, our focus is on the safety and well-being of our employees and customers.

AAEW has implemented a number of actions throughout March and this will continue until the danger has passed of infection. This is to protect both employees and customers.

**Sales Representatives** – All AAEW Sales Representatives have now come off the road.

**AAEW Supply Chain** – Currently stock is still flowing from our suppliers.

**Delivery Service** – We are currently using our own staff to perform deliveries and will continue to provide this service where practical.

**Risk Management and the AAEW Branch** – Currently many office staff are working from home and we have split the warehouse staff into two shifts. Branch are open for business to service the Automotive Electrical Market. This will continue as long as the relevant Health Authorities deem it safe and of course we will follow all Federal and State Government guidance on trading.

**COVID -19 Corona virus Precautions** - We been supplied with hand Sanitiser’s and cleaning products. We are wiping down all high volume areas several times a day. You will see posters up at all Company sites explaining COVID-19 precautions.

**AAEW Online** – Online ordering

We encourage all customers to order online using [www.aeewholesale.com.au/login](http://www.aeewholesale.com.au/login)

If you don’t have an AAEW account the registration form is online we will get you set up ASAP and when you order online its fast tracked to despatch !

To all AAEW customers, I wish to thank you for your support over the years.

This is an unprecedented challenge to the Automotive Electrical Industry, the wonderful Country we live in and the World.

If any customer has any questions, please don’t hesitate to contact me.

My Mobile Number is 0468 599 147

Email [bbailey@aeewholesale.com.au](mailto:bbailey@aeewholesale.com.au)

Regards,  
**Ben Bailey**  
AAEW Branch Manager



**Ordering made EASY with**  
[www.aeewholesale.com.au](http://www.aeewholesale.com.au)

